

Subject: HURRICANE KATRINA CAR RENTAL RELIEF EFFORTS

PASS TO DIRECTORS OF LOGISTICS, INSTALLATION TRANSPORTATION
OFFICES/COMMERCIAL TRAVEL OFFICES

SUBJECT: HURRICANE KATRINA CAR RENTAL RELIEF EFFORTS

1. SEVERAL CAR RENTAL COMPANIES HAVE INFORMED THE MILITARY SURFACE DEPLOYMENT AND DISTRIBUTION COMMAND OF THEIR EFFORTS TO SUPPORT THE FEDERAL GOVERNMENT DURING THE GULFPORT DISASTER.

2. ENTERPRISE FEDERAL RELEASE EFFORTS: ENTERPRISE RENT-A-CAR HAS ESTABLISHED A PRIORITY RESERVATION NUMBER FOR FEDERAL RELIEF EFFORTS. THIS IS A DEDICATED LINE THAT WILL BE MANAGED 24 HOUR A DAY TO HELP COORDINATE VEHICLES AND SPECIAL REQUESTS FOR THE FEDERAL GOVERNMENT. THIS LINE WILL ALSO COORDINATE QUICK RESPONSES TO BIDS OR ANY OTHER NEEDS THAT MAY OCCUR.

TO REQUEST 1-25 VEHICLES CALL TOLL FREE 1-866-338-0171. REQUESTS FOR 25 OR MORE VEHICLES, CONTACT MR. RICH DAMPMAN, 703 930-1588 AND MR. XAVIER TRIMIEW, 703 929-4187 AT THE ENTERPRISE RENT-A-CAR WASHINGTON METROPLITAN AREA.

3. DOLLAR/THRIFTY OPERATIONS UPDATE: DOLLAR AND THRIFTY HAVE SET UP A HURRICANE EMERGENCY TOLL FREE NUMBER ACTIVATED AT 8:15 A.M. CENTRAL TIME, THURSDAY, SEPTEMBER 7, 2005. TO REQUEST RESERVATIONS FOR BOTH COMPANIES CALL 1-888-800-7282.

DOLLAR/THRIFTY OPERATIONS AT THE NEW ORLEANS AIRPORT ARE CLOSED. NO REOPENING DATE HAS BEEN SET. CUSTOMERS WITH A VEHICLE ON RENT FROM THESE LOCATIONS CAN RETURN THE VEHICLE TO ANY DOLLAR OR THRIFTY LOCATION IN THE LOWER 48 UNITED STATES AND THE USUAL ONE-WAY DROP CHARGE WILL BE WAIVED. THIS POLICY WILL REMAIN IN EFFECT UNTIL THE NEW ORLEANS AIRPORT RESUMES OPERATIONS. IN ADDITION, THESE SAME CUSTOMERS MAY EXTEND THEIR CURRENT RENTAL AT THE EXISTING RATE.

ALSO, THE GULFPORT/BILOXI REGIONAL AIRPORT REMAINS CLOSED AFFECTING THRIFTY OPERATION THERE. CUSTOMERS WITH VEHICLES ON RENT FROM GULFPORT ARE DIRECTED TO THE PENSACOLA, FLORIDA OR MONTGOMERY, ALABAMA LOCATIONS WHERE THE DROP CHARGE WILL BE WAIVED.

4. AVIS/BUDGET FEDERAL RELIEF EFFORTS: TO SUPPORT THE FEDERAL RELIEF EFFORTS, AVIS HAS SET UP A MINI LEASE TOLL FREE HOTLINE AND A TOLL FREE NUMBER FOR THE FEDERAL GOVERNMENT TO OBTAIN SPECIAL DISCOUNTS ON RENTALS. FOR AVIS MINI LEASE RENTALS FOR 1 OR MORE MONTHS CALL AVIS MINI LEASE HOTLINE AT 1-800-524-9000. NO ONE WAY FEES WILL APPLY. TO RECEIVE AVIS SPECIAL DISCOUNTS FOR GROUPS OF 5 OR MORE VEHICLE CALL AVIS TOLL FREE AT 1-800-525-7537.

BUDGET RENT-A-CAR LONG TERM RENTALS ARE AVAILABLE AT 1-866-371-4976. BUDGET HAS ELIMINATED ONE-WAY FEES AT THE MAJORITY OF THEIR LOCATIONS.

5. A COPY OF THIS MESSAGE IS AVAILABLE ON SDDC WEBSITE AT [HTTP://WWW.SDDC.ARMY.MIL](http://www.sddc.army.mil) WE WILL POST ADDITIONAL INFORMATION AS IT BECOMES AVAILABLE.

6. POINT OF CONTACT IS DSN 238-3008, COMMERCIAL 703 428-3008.
SDPP-IP-S, 703 428-3008